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LIMITED ONE (1) YEAR WARRANTY

VT Architectural Products, Inc. and Eggers Division, LLC (“VT”) warrants that all frames manufactured by VT shall be free from defects in materials and workmanship for 1 (one) year from the date of purchase for interior installation only, subject to the following terms and exclusions:

The owner’s sole and exclusive remedy against VT shall be limited to repair or replacement of frames determined to be defective or refund the purchase price of the defective frame only as determined by VT in its sole discretion. VT will not be liable for any removal, refinish, and/or re-installation costs. Inspection of the frames must be made upon receipt by owner and any claim must be received by VT within 30 (thirty) days after discovery of the defect(s). Failure to notify VT shall fully and completely relieve VT from any obligation under this warranty. VT shall not be liable for any frames repaired, machined, modified, or replaced without its prior written approval.

Record your project information in the case of claim

Customer Name:

Project Name:

Project Location:

Purchase Order #:

VT Order #:

Frame Type(s):

EXCLUSIONS:

1. The appearance of field-finished frames.
2. Natural variations in the color, texture, character, grain, figure, or cut of the wood.
3. Doors that are improperly hung in the frame.
4. Frames that are not installed plumb, level, and square.
5. Normal wear and tear, including wear through of the finish or deterioration for reasons other than material and workmanship of the frames.
6. Exterior installation of frames. An exterior application is defined as an opening that cannot be climate controlled for temperature and/or humidity on both sides. VT does not provide any warranty on any frames manufactured by VT that are installed for exterior use.
7. Frames subjected to environmental condition outside of Storage & Handling instructions

TOLERANCES:

1. Frame leg and header width $\pm 1/32''$
2. Frame leg and header thickness $\pm 3/64''$
3. Parts cut to pre-fit lengths $\pm 1/32''$
4. Parts cut to be field fit $\pm 1'' (-1/8'')$
5. Warp or twisting that cannot be held within $1/8''$ over 96".