EOL REVISION PROCESS

Eggers does not have project knowledge or access to the details of your on-line order entry. Therefore, to ensure accuracy of your order and its revisions, it is critical for you to take ownership in placing your orders and subsequently any revisions. The benefit of this process is receiving the correct product helping to eliminate delays and/or costly repairs. Eggers’ process when making revisions is as follows:

Revisions BEFORE order is released into production:

• If you identify a revision and your order has not yet been released into production, you will have to contact Eggers to cancel the order. Then you can either copy that order and make your changes or re-enter with changes and resubmit.

Revisions AFTER order is released into production:

• Revisions requested after the order has been released into production will not be permitted. At this point your options are:
  • Take the product as ordered.
  • Contact Eggers to cancel the original order and pay all associated cancellation fees. Re-enter order with changes and resubmit.