LIMITED FIVE (5) YEAR WARRANTY

VTI Architectural Products, Inc. ("VTI") warrants, subject to the conditions and restrictions contained below, that each Supa Collection Door manufactured and sold by VTI, except as hereafter excluded, shall be free from defects in materials and workmanship for five (5) years from date of purchase from VTI. This warranty does not cover: 1.) Doors wider than 36” 2.) Doors taller than 96” 3.) Doors thicker than 1-3/4”, but does include 2-1/4” thick doors 4.) Doors marketed and sold for residential use under the EnVivo trade name. 5.) Doors used for any exterior application. 5.) Doors used in conditions where they would be subject to extreme moisture (e.g. use as a shower door).

THE FOLLOWING SHALL NOT BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP AND ARE NOT COVERED BY THIS WARRANTY:

1. Warp not exceeding one quarter of an inch for 6’8” and 7’0” tall doors and three-eighth of an inch for doors between 7’1” and 8’0” tall, in the plane of the door itself. If the claimed nonconformity is warp, VTI may defer repairing or replacing the product for a period of up to six (6) months from the date of the claim as it is possible for a temporary warp condition to occur as the door adjusts and equalizes to local humidity and temperature conditions.

2. Bow or non-alignment in the frame of the jamb in which the door is hung.

3. Imperfections in the prime finish that can be removed by sanding. All doors require a thorough sanding prior to applying the final finishing coats of paint.

4. Variations or unsatisfactory results in gloss level, texture, or appearance resulting from the field application of paint or any other finishing material.

5. Damage caused by others or by any cause beyond the control of VTI, including but not limited to damage caused by misuse, abuse, accidental mishandling, improper installation, or by fire, flood, earthquake, storm, tornado or other acts of nature.

6. Damage caused by failure to comply with Care, Handling or Finishing Instructions provided by VTI and failure to perform normal maintenance, or attempts other than by VTI to repair the door.

7. Doors prepared for CVR hardware without 5” metal channels installed related to top and bottom rail failure at the latch caused by misuse, malfunction, or improper installation or application of the CVR hardware.

Should a Supa Collection Door fail to conform to this warranty, VTI will, at its option, either repair the door, ship a replacement door to the distributor or person making the warranty claim or refund the purchase price paid to it for the door. IN NO EVENT SHALL VTI BE LIABLE FOR THE COST OF REMOVAL, INSTALLATION OR FINISHING OF THE REPLACEMENT OR ORIGINAL DOOR OR FOR ANY OTHER COSTS RELATING TO THE PLACEMENT OF THE DOOR, ALL OF WHICH WILL BE THE RESPONSIBILITY OF THE PERSON MAKING THE CLAIM.

Claims under this Limited Warranty must be made in writing prior to the beginning of any repair work to: VTI Architectural Products, Inc. 1732 Universal City Blvd., Universal City, Texas 78148. Claims should detail the date and location of purchase, nature of the problem and the name, address and telephone number of the person making the warranty claim. VTI reserves the right and must be given at least thirty (30) days to have any door which is subject to a claim inspected by a VTI representative.
No compensation will be paid to any outside contractor for performing any remedial work in respect of a warranty claim without prior written consent and authority from VTI.

THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF A SUPA DOOR OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH SUCH A DOOR IS INSTALLED.

THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDIES AND VTI’S ENTIRE LIABILITY FOR ANY BREACH OF THE WARRANTIES SET FORTH IN THIS LIMITED WARRANTY. VTI MAKES NO OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, WITH RESPECT TO SUPA DOORS, INCLUDING, BUT NOT LIMITED TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. UNDER NO CIRCUMSTANCES SHALL VTI BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE OR INABILITY TO USE ITS PRODUCTS, OR FOR ANY SPECIAL PUNITIVE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. NO DEALER, DISTRIBUTOR, FABRICATOR, INSTALLER, AGENT OR EMPLOYEE OF VTI HAS THE AUTHORITY TO ADD TO OR MODIFY THE OBLIGATIONS OR LIMITATION OF THIS WARRANTY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE; THEREFORE, SOME OF THE LIMITATIONS STATED ABOVE MAY NOT APPLY TO YOU.