LIMITED LIFETIME WARRANTY

Supa Doors Inc. warrants, subject to the conditions and restrictions contained below, that each Supa Door manufactured and sold by Supa Doors Inc. shall be free from defects in materials and workmanship from date of purchase from Supa Doors Inc. This warranty does not cover doors wider than 36”, taller than 96”, and thicker than 1-3/4”, but does include 2-1/4”. Supa Doors are suitable for interior use only and this warranty does not cover doors used in any other application. Supa Doors are not suitable for shower doors, conditions where they might get wet, or for any exterior facing application.

THE FOLLOWING SHALL NOT BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP AND ARE NOT COVERED BY THIS WARRANTY:

1. Warp not exceeding one quarter of an inch for 6’8” and 7’0” long doors and three-eighth of an inch for doors between 7’1” and 8’0” long, in the plane of the door itself.
2. Bow or non-alignment in the frame of the jamb in which the door is hung.
3. Imperfections in the prime finish that can be removed by sanding. All doors require a thorough sanding prior to applying the final finishing coats of paint.
4. Variations or unsatisfactory results in gloss level, texture, or appearance resulting from the field application of paint or any other finishing material.
5. Damage caused by others or by any cause beyond the control of Supa Doors Inc., including but not limited to damage caused by misuse, abuse, accidental mishandling or by fire, flood, earthquake, storm, tornado or other acts of nature.
6. Damage caused by failure to comply with Care, Handling or Finishing Instructions provided by Supa Doors Inc., and failure to perform normal homeowner maintenance, or attempts other than by Supa Doors Inc. to repair the door.

Should a Supa Door fail to conform to this written warranty, Supa Doors Inc., will, at its option, either repair the door, or ship a replacement door to the distributor or person making the warranty claim. Supa Doors Inc. also reserves the right to refund the purchase price paid to it instead of the remedies listed above.

If the claimed nonconformity is warp, Supa Doors Inc. may defer repairing or replacing the product for a period of up to SIX (6) months from the date of the claim, as it is possible for a temporary warp condition to occur as the door adjusts and equalizes to local humidity and temperature conditions. The deferral will NOT be counted against the warranty period.

IN NO EVENT SHALL SUPA DOORS, INC. PAY FOR THE COST OF LABOR, INSTALLATION OR FOR FINISHING THE REPLACEMENT OR THE ORIGINAL DOOR, OR FOR ANY OTHER COST RELATING TO THE PLACEMENT OF THE DOOR, ALL OF WHICH WILL BE THE RESPONSIBILITY OF THE PERSON MAKING THE CLAIM. IN ANY EVENT, NO COMPENSATION UNDER THIS WARRANTY SHALL EXCEED THE ORIGINAL INVOICE PRICE AT THE TIME THE DOOR WAS PURCHASED FROM SUPA DOORS, INC.

Claims under this Limited Warranty must be made in writing prior to the beginning of any repair work to: Supa Doors Inc. 1732 Universal City Blvd., Universal City, Texas 78148. Claims should detail the date and location of purchase, nature of the problem and the name, address and telephone number of the person making the warranty claim. Supa Doors Inc. reserves the right and must be given at least thirty (30) days to have any door which is subject to a claim inspected by a Supa Door representative.

No compensation will be paid to any outside contractor for performing any remedial work in respect of a Warranty Claim without prior written consent and authority from Supa Doors Inc.

THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF A SUPA DOOR OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH SUCH A DOOR IS INSTALLED.

The aforesaid obligation of Supa Doors Inc., to repair or replace defective products, or at Supa Door Inc’s., option to repay the purchase price, shall be the limit of Supa Doors Inc. liability and the customers exclusive remedy. There is no implied warranty of merchantability. There are no warranties expressed or implied which extend beyond the conditions and remedies described in this warranty.

PLEASE READ THIS WARRANTY IN CONJUNCTION WITH SCREW INFORMATION PROVIDED ON A SEPARATE SHEET.

ADDENDUM

Our standard Supa Door warranty will apply to the maple and paint grade doors. Doors prepared for CVR hardware without 5” metal channels installed shall be exempt against warranty claims related to top and bottom rail failure at the latch caused by misuse, malfunction, or improper installation or application of the CVR hardware.