



Customer Service Update

AUG 20, 2007

#CS123F

Revision 02

Applies to Flush doors

PACKAGING OF INDIVIDUAL DOORS

The majority of all VT wood veneer and high pressure decorative laminate (HPDL) doors will be individually poly-bagged, including doors with factory installed items such as lip type glass stops, metal vision panels, applied moulding and other hardware protruding beyond the face, prior to being securely banded together into units of approximately 20 doors.

However, some HPDL doors may go through our manual second cleaning/inspection line. These doors will have microfoam placed between each door to prevent sliding and scratching, in lieu of the poly bag. The unit of doors will still be banded together, stretch wrapped and have corner protectors installed.